



Sioux Center Health  
An Avera Partner

# A FUTURE OF EXCELLENCE





**Sioux Center Health**  
An Avera Partner  
(712) 722-1271

**SIOUX CENTER MEDICAL CLINIC**

(712) 722-2609  
1101 9th St SE, Sioux Center, IA  
Monday - Friday: 8 a.m. - 5 p.m.  
Saturday: 8 a.m. - 12 p.m.  
*EMERGENCY ROOM STAFFED 24/7*

**HULL MEDICAL CLINIC**

(712) 439-1315  
807 Main St, Suite D, Hull, Iowa  
Monday - Friday: 8 a.m. - 5 p.m.

**HAWARDEN MEDICAL CLINIC**

(712) 551-1000  
920 Avenue F, Hawarden, Iowa  
Monday - Friday: 8 a.m. - 5 p.m.

**CROWN POINTE ESTATES**

(712) 722-8260  
1400 7th Ave SE, Sioux Center, Iowa  
Monday - Friday: 8 a.m. - 5 p.m.

**f i in WE'RE SOCIAL!**

Follow us on Facebook,  
Instagram, and LinkedIn  
*@siouxcenterhealth*

**FOR MORE INFORMATION**

about our locations, providers, and  
services: visit us online at

[siouxcenterhealth.org](http://siouxcenterhealth.org)

# mission

Bring hope, health, and healing to life.

# vision

Guided by Christian values, we commit to consistently deliver an excellent experience to every person at every encounter.

# values

Hospitality | Compassion | Respect | Justice

# keys to excellence

**Ministry**

Be the hands and feet of Jesus' healing ministry

**People**

Be the partner of choice for employees, physicians, and leaders

**Service**

Consistently deliver an excellent experience to every person at every encounter

**Quality**

Deliver the best outcomes for every person

**Financial Stewardship**

Improve financial stability

# FY24 BOARD OF DIRECTORS

Nathan Bakker  
Jennifer Jansen  
Josh Bowar  
Janet Boone  
Bruce Dooyema  
Cory Gotto  
Curt Hohman  
Jason Koelewyn, MD  
Neil Van Schouwen



A word  
from our

*CEO*



Excellent: a word that perfectly encapsulates 2024. I couldn't be prouder of the achievements Sioux Center Health has made this year. With an outstanding and growing team, exceptional quality awards, and high patient satisfaction ratings, we are truly humbled and grateful for the opportunity to provide the best care for our region. Our mission of providing hope, health, and healing has guided us to where we stand today and shapes our vision for the future.

After navigating challenging times in health care, we are positioned well for the future. This year, we proudly received several significant awards, all of which underscore our commitment to quality care and our dedication to continuous improvement. These great honors reflect the hard work and commitment of our incredible team. We are deeply grateful for the opportunity to serve our communities with award-winning health care and humbled to be trusted as your provider for life.

From growing our medical staff to expanding care access to Hull and Hawarden, we remain focused on future growth, always keeping the generations to come in mind. Our plans for expansion and enhancements within our region are designed to meet the evolving needs of our communities while maintaining our high standards of excellence. Our unwavering commitment to delivering exceptional service at every encounter remains at the forefront of our efforts. Together, we are not just addressing today's needs... We are laying the foundation for a bright future: our ministry is positioned well for a new year of new opportunities.

*Cory Nelson*  
**Cory Nelson**  
SIOUX CENTER HEALTH  
CHIEF EXECUTIVE OFFICER

**74**  
DEPARTMENTS

**652** EMPLOYEES  
BRINGING HOPE,  
HEALTH, AND  
HEALING TO LIFE



OUR PEOPLE  
MAKE THE  
DIFFERENCE

**81%**  
FIRST YEAR  
RETENTION RATE

**1,414**  
TOTAL DIRECT AND INDIRECT JOBS  
CONTRIBUTED TO COMMUNITY

**54**  
ZIP CODES  
REPRESENTED

**41%**  
FROM 51250  
(SIOUX CENTER)

**10%**  
FROM 51239  
(HULL)

**9%**  
FROM 51041  
(ORANGE CITY)

**5%**  
FROM 51023  
(HAWARDEN)

\$28,880,142

TOTAL WAGES

98%

EMPLOYEES UNDERSTAND HOW THEIR JOBS SUPPORT THE SIOUX CENTER HEALTH MISSION

21

FAMILY MEDICINE PROVIDERS

6

BEHAVIORAL HEALTH PROVIDERS

7

STAFF SPECIALISTS

95%

EMPLOYEES WOULD RECOMMEND WORKING AT SIOUX CENTER HEALTH

TOP WORK PLACES 2024

Des Moines Register

25%

EMPLOYEES EMPLOYED MORE THAN 10 YEARS

2,789

VOLUNTEER HOURS



EXPANDING OUR

# FOOTPRINT

## Hull

- Medical Clinic
- Physical Therapy
- Occupational Therapy
- Behavioral Health

## Sioux Center

- Sioux Center Medical Clinic
- Sioux Center Health
- ASB Sports Complex
- Crown Pointe Estates
- Occupational Health
- Home Medical Equipment

## Hawarden

- Medical Clinic
- Behavioral Health

### *service lines*

- 24/7 Emergency
- Allergy Clinic
- Acute Care
- Behavioral Health
- Birthing Center
- Cardiology
- Dermatology
- Diabetes & Nutrition Education
- Diagnostic Imaging
- Ear-Nose-Throat
- Home Health & Hospice Care
- Infusion Center
- Laboratory

- Memory Center
- Nephrology
- Neurology
- Neurosurgery
- Nephrology
- Occupational Health
- Occupational Therapy
- Oncology
- Ophthalmology
- Orthopedic
- Pain Clinic
- Pediatric Cardiology
- Physical Therapy

- Podiatry
- Radiology
- Respiratory Therapy
- Senior Care
- Speech Therapy
- Sports Therapy
- Surgical & Outpatient Services
- Urgent Care
- Urology
- Vascular Clinic
- Vein Clinic
- Women's Health
- Wound & Ostomy Care



Service Locations

# MAP

Building healthier communities, together.



**Stephanie Burger, MD**

EAR, NOSE, & THROAT CLINIC



**Bryce Braaksma, DO**

ORTHOPEDIC SURGERY



## Inspire®

Sioux Center Health is now offering Inspire Sleep Therapy, a groundbreaking treatment for obstructive sleep apnea (OSA) in patients who are unable to use Continuous Positive Airway Pressure (CPAP) therapy. OSA, which affects 22 million Americans, occurs when the airway collapses during sleep, blocking the flow of oxygen to the brain, leading to disruptive sleep, mood and memory problems, and increased risks of accidents, stroke, heart attack, and even death. Inspire works by using mild stimulation to open the airway during sleep, allowing oxygen to flow naturally, and is activated by a small handheld remote before bed and deactivated upon waking. The safety and effectiveness of Inspire were demonstrated in the five-year STAR clinical trial, which showed significant reductions in sleep apnea events and improvements in quality of life, with over 150 peer-reviewed publications supporting the results. For more information, speak with your Sioux Center Health provider or visit [inspiresleep.com](http://inspiresleep.com).

## MAKO SmartRobotics

Joint pain can stem from various causes, and each patient's experience is unique. Understanding the source of your pain helps us recommend the most effective treatment options. While many patients initially try medication and conservative treatments for knee or hip pain, those who don't achieve sufficient relief may be candidates for Mako Total or Partial Knee, or Total Hip replacement at Sioux Center Health. Mako-assisted surgeries offer improved outcomes, including less pain and faster recovery, compared to traditional manual joint replacements.



home to close

# growing community

## Surgery Center

Our surgical area continues to grow at a rapid pace as we strive to provide more services locally for our region. The growth in general surgery, ENT, and orthopedics drives a need for more surgical space. In addition, the number of births occurring at Sioux Center Health has been on the rise for the last three years. The growth in these areas has led to initial designs for two more surgical suites, more pre/post-operative rooms, and additional space in our Specialty Clinic.



CURRENT



FUTURE

## Hull Expansion

After Sioux Center Health acquired the Hull Professional Plaza in 2022, plans began to be put into place to meet the needs of our growing community. We look forward to investing in our Hull Medical Clinic and Therapy Center. In 2024, we took another step forward by purchasing an additional lot to accommodate even more services.

## Crown Pointe Estates

In 2023, Sioux Center Health's Senior Living Campus, Crown Pointe Estates, marked a significant milestone in our commitment to providing exceptional senior care with the completion of a multimillion-dollar project as part of our Growing Community campaign. This expansion has brought our community together in ways we had hoped for — and more. The new spaces, enhanced amenities, and improved access have created a vibrant environment where residents, families, and staff can connect and thrive. We are deeply grateful for the overwhelming support from our community, whose generous contributions made this vision possible. Thanks to their dedication, we continue to offer the highest standard of care to seniors in Northwest Iowa, setting the foundation for a bright future at Crown Pointe Estates.







We are thrilled to welcome Kyle Hiemstra as the new Sioux Center Health Foundation Director of our ministry. In this role, Kyle will engage with our community and play a key part in the future success of our health ministry. He'll be guiding the Foundation's activities, building strong donor partnerships, and helping raise funds that directly impact the lives of our patients and community members.

**Kyle Hiemstra**  
*Foundation Director*



As Kyle transitions into this new role, we thank him for his eight years of dedicated service as a Sioux Center Health board member, most recently serving as board president. His dedication to enhancing Sioux Center Health for future generations is invaluable.

From investing in local students pursuing careers in health care to financially sustaining expansion projects for the future of our health ministry, your support through the Sioux Center Health Foundation allows us to maintain our commitment to providing high-quality health care right here at home.

Thank you for being part of our mission.

[siouxcenterhealth.org/donate](https://siouxcenterhealth.org/donate)\*

# events

- Crown Pointe Christmas
- Festive Sweater Trivia
- Pizza & Puzzles
- Snow Ball
- Swinging Fore Scholarships

Snow Ball 2025 tickets on sale now!  
[bit.ly/snowball25](https://bit.ly/snowball25)



*Get your Snow Ball tickets!*

SCHOLARSHIPS AWARDED TO LOCAL STUDENTS PURSUING HEALTH CARE DEGREES

*a place to call home.*



Our team is dedicated to meeting your needs and ensuring you have a wonderful place to call home. Our warm and friendly living environment offers all the comforts and security that you deserve.



Our commitment to the continuum of care ensures that the needs of the people we care for are met at the level of service they require, at any point in their fulfilling lives.



We offer many opportunities for a rich and fulfilling life, including spiritual care. All are welcome to attend worship services held in the chapel and other areas of the campus. Bible studies and discussions with pastors are regularly scheduled and open to everyone.



Salon 12:7 is a full-service beauty salon exclusively for our residents. Clients can visit to enjoy services such as hair shampooing, styling, haircuts, and trims.



Our dining has earned awards for exceptional food and friendly, attentive service. Delicious food and drinks are served at our two dining locations: West Branch Social Club and the Café on Main.

## Services

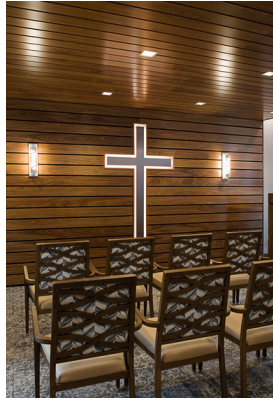
- Independent Living
- Assisted Living
- Assisted Living Memory Care
- Nursing and Skilled Care



**Schedule a tour:**

**(712) 722-8260**

# HOPE · HEALTH · HEALING



This place has truly *enriched* our parent's lives in ways we never imagined. We're so grateful for the care provided at Crown Pointe Estates.

# FAMILY MEDICINE Physicians



*New:*

**Dr. De Jong** brings nearly twenty years of experience in patient care, joining us following an OB partnership with Hegg Health Center in Rock Valley. His extensive background in family medicine makes him a valuable addition to our team.

**Dr. VanderKooi**, a Sioux Center native, came home to our community following medical school rotations at Sioux Center Health.



236 *births* 3,663 *er visits* 35,424 *clinic visits*

[siouxcenterhealth.org/providers](http://siouxcenterhealth.org/providers)\*

# FAMILY MEDICINE APPs



**Luis Barragan**

PA-C



**Sarah Cam**

ARNP



**Leslee Graff**

PA-C



**Anne Hooyer**

ARNP



**Brett Hutton**

ARNP



**Morgan Miessner**

PA-C



**Claire Rozeboom**

PA-C



**Bethany Scholten**

ARNP



**Valerie Van Zandbergen**

ARNP



**Abby Van Zee**

ARNP

# 4,213

SAME-DAY CLINIC VISITS

## Behavioral Health Providers



**Ashley Anderson**

LISW



**Hannah Buteyn**

LISW



**Jeanne Kleinhesselink**

DNP,  
PMHNP,  
FNP



**Jennifer Van Voorst**

LISW



**Else Munsterteiger**

LISW



**Kristi Vos**

PMHNP-BC

# 4,873

BEHAVIORAL HEALTH VISITS

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### HAWARDEN MEDICAL CLINIC

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920 Avenue F, Hawarden, Iowa  
Monday - Friday: 8 a.m. - 5 p.m.

# GENERAL Surgeons



# CRNAs



# Radiology



11,134

RADIOLOGY/IMAGING  
PROCEDURES

2,333

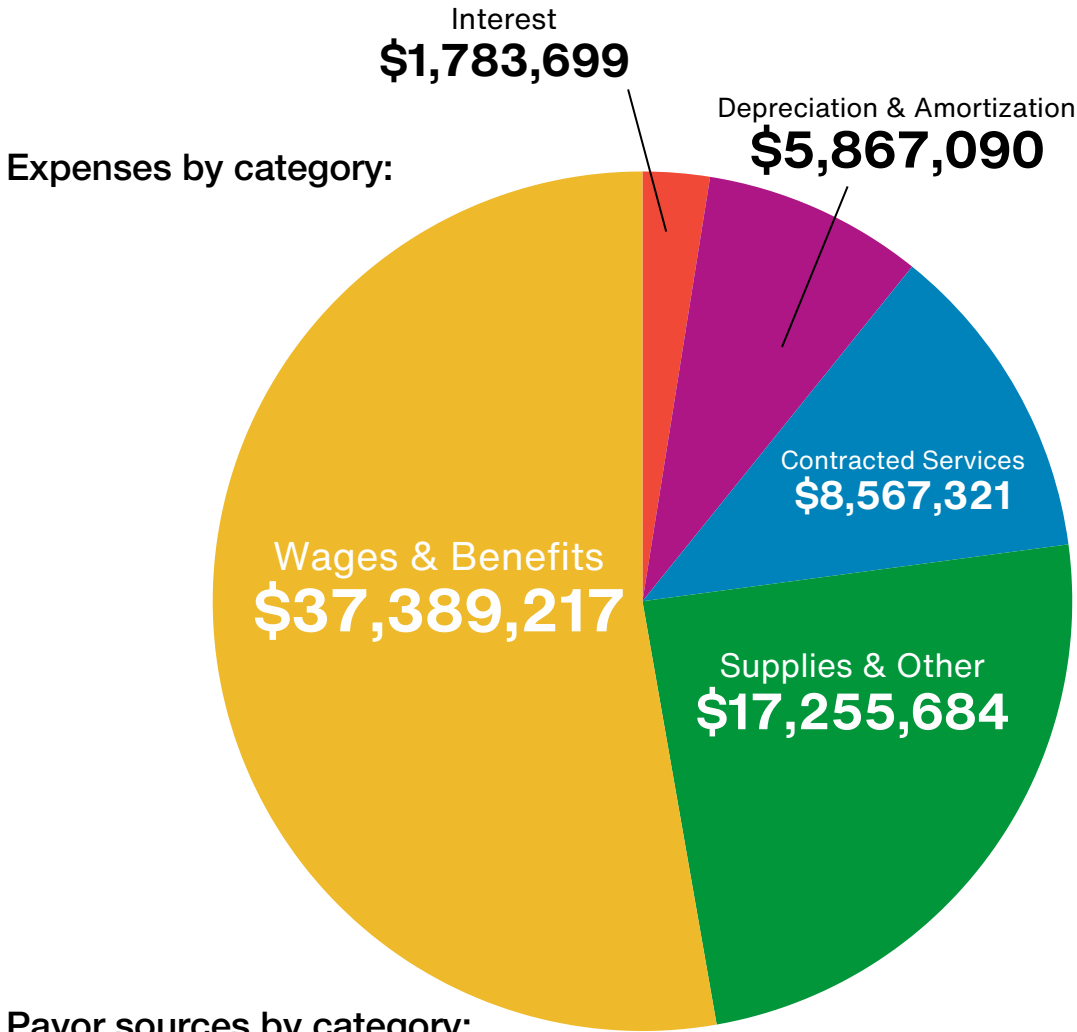
INPATIENT & OUTPATIENT  
SURGERY VISITS

9,770

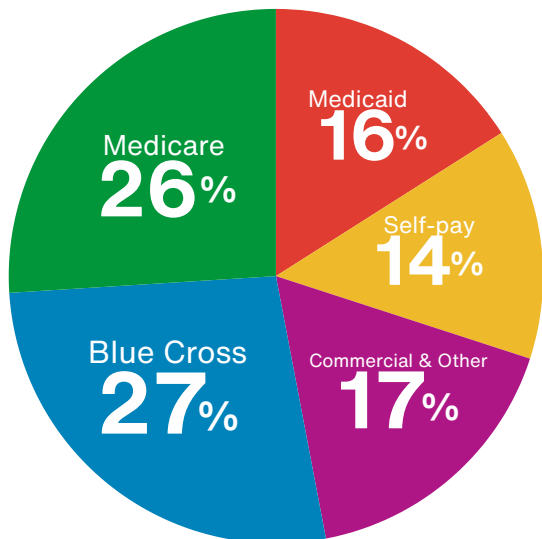
OUTPATIENT CLINIC  
VISITS

# # FY2024

by the numbers



Payor sources by category:



1,681  
EKG VISITS

1,862  
CT VISITS

883  
MRI VISITS

2,127  
ULTRASOUND VISITS

144  
NUC MED VISITS

2,227  
OUTPATIENT SURGERIES

\$34,439,378

UNCOMPENSATED CARE

\$95,573,898

TOTAL GROSS PATIENT SERVICE REVENUE

NEW SERVICES • NEW PARTNERSHIPS

# EXCELLENCE IN



Inspire Therapy®  
Sleep Solutions



Sioux Center Health Sports Therapy  
Level Up Camp at the ASB  
Sports Complex



Couples & Family  
Counseling Services



Spirit of Community Award  
Cory Nelson and Emily Tuschen



Karen Schuiteman, RN | Volunteer SHIP Coordinator  
Winner of Governor's Volunteer Award



Northwest Iowa Community College  
8th Grade Career Day



Site of Excellence Award for Physical Therapy Clinics  
Awarded by Creighton University



NEW OPPORTUNITIES • NEW GROWTH

# PARTNERSHIPS



**"Better Together"**  
Mental Health Campaign



**IHERF**  
Scholarships



**Dr. Vanden Bosch**  
Promise Medical Director



**Iowa Hospital Association**  
representation



**Interstates Float Donation**



**Local Iowa Beef**  
offered in Garden Café



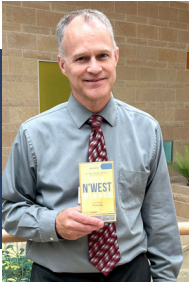
**Reading to Kindergartners**  
with Kinsey Elementary



**SCPD "Go" Buckets**  
sponsored



# GRATEFUL. BLESSED. honored.



## CATEGORIES WON:

- Advanced Practice Provider: Morgan Meissner, PA-C
- Assisted Living: Crown Pointe Estates
- Clinic: Sioux Center Health Medical Clinic
- CNA: Suzanne Den Herder
- Ear, Nose & Throat: Dr. Stephanie Burger
- Home Health Services: Sioux Center Home Health & Hospice Services
- Hospital: Sioux Center Health

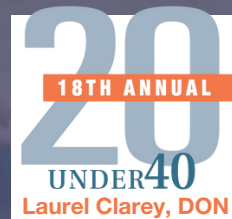
- Hospital Dining: Garden Café
- Long Term Care Facility: Crown Pointe Estates
- Mental Health Services: Sioux Center Health
- Nurse (RN or LPN): Maria Gomez
- Occupational Therapist: Dana Visser
- Pharmacy/Pharmacist: Paige Smit
- Physical Therapist: Julie Bajema
- Physician: Dr. Vanden Bosch



# THE VERY BEST IN Northwest Iowa

We are honored to be the top provider for health care in Northwest Iowa.

At Sioux Center Health, we are here to serve you and your family throughout the continuum of care - from birth to end of life, and every stage in between. Best of all, as part of Sioux Center Health, you are always surrounded with state-of-the-art technology and the support you need. It's family-centered care in a safe, comfortable, and **award-winning** environment.



## BECKER'S HOSPITAL REVIEW

- BEST IN CARE TRANSITIONS
- BEST IN PATIENT EXPERIENCE
- TOP RECOMMENDED HOSPITAL
- TOP CRITICAL ACCESS CEO TO KNOW

## OUR PATIENTS ARE OUR PRIORITY.



Sioux Center Health received a five-star rating as one of the country's **top recommended hospitals.**



**BEST  
HOSPITALS**

**WOMEN'S CHOICE AWARD®**

**OBSTETRICS**

2024

**The future is** *bright*

